



August 28-31, 2021 | Chattanooga Convention Center | Chattanooga, TN

WHAT TO EXPECT
**OUR HEALTH
+ SAFETY PLAN**

WHAT TO EXPECT OUR HEALTH & SAFETY PLAN

Environments for Aging Expo & Conference is excited to welcome back senior living design professionals to the ultimate networking, education, and product-sourcing event. Our team is committed to creating an **event experience** where our customers, partners, and employees can safely and effectively conduct business.

We are taking extra precautions, beyond those mandated by government and local authorities, including temperature checks and face masks required of all persons entering the building, without exception.

Read on to find out what health measures we have in place and how you too will play a role in moving business forward safely.

BEFORE YOU ARRIVE

- Have you completed a self-assessment, and are you symptom-free? If you feel sick, please stay home. You can refer to the CDC's COVID-19 Self-Checker reference guide for any questions on symptoms by clicking [here](#).
- **Check your flight and travel arrangements.**
- **Have your digital or print registration confirmation ready when you arrive** - the more prepared you are, the faster entry will be.
- **Please make sure you have packed face masks;** this is required at all times. **NO ONE UNDER 16 YEARS OF AGE IS PERMITTED.** Please review the Environments for Aging Expo & Conference rules and regulations to confirm. Masks will also be provided, if one is needed.
- **We have an open line of communication** in place with the facility, hotel partners, and local health officials.
- Before the doors open, we will conduct **inspections to ensure the venue is safe, clean** and ready for business!

ARRIVING AT Environments for Aging Expo & Conference

- We are taking additional measures to ensure your health and safety at Environments for Aging Expo & Conference. Please plan accordingly and **allot extra time when arriving at the show and making appointments with your customers.**
- Have you completed a daily self-assessment, and are you symptom-free? If you feel sick, please stay home. You can refer to the CDC's COVID-19 Self-Checker reference guide for any questions on symptoms by clicking [here](#)
- **Daily temperature screenings** will be conducted upon entry for EVERYONE. You may not enter the show if you have a high temperature.
- **Make sure you have a face mask; EVERYONE is required to wear a mask at all times. NO ONE UNDER 16 YEARS OF AGE IS PERMITTED.** Please review the Environments for Aging Expo & Conference rules and regulations to confirm. Masks will also be provided, if one is needed.
- No hugs or handshakes this year. **Environments for Aging Expo & Conference has a no-contact policy in place.**

- We'll implement **queue lines to ensure 6-foot distancing is safely enforced.**
- **Transparent barriers on registration counters** will be implemented for enhanced safety and our staff will regularly clean all equipment.
- Before receiving your badge onsite and entering Environments for Aging Expo & Conference, you will be asked to acknowledge and accept our Terms and Conditions. Please review the document on the next page before arriving to gain entry as quickly as possible.

INSIDE THE SHOW

- **Again, make sure you have a face mask;** this is required at all times. **NO ONE UNDER 16 YEARS OF AGE IS PERMITTED.** Please review the Environments for Aging Expo & Conference rules and regulations to confirm. Masks will also be provided, if one is needed.
- **Please follow all recommended Health & Safety Measures** including: stay at least 6 feet from one another, wash your hands often, cover your cough or sneeze, and stay home if you are sick.
- We have **designed the show to allow for social distancing and one-way entrances/exits.**
- We'll remind you to **keep a safe distance from others with floor graphics** and stanchions.
- **We've increased staff and security** to provide the BEST customer service and information accessibility.
- Seating areas will be properly distanced and transparent shields will be placed at food and beverage locations.
- Exhibitors will have access to **enhanced cleaning and disinfection services** for their booths.
- **Trash will be removed** within show area with greater frequency.
- **Daily disinfecting** will take place to sanitize all seating, restrooms and frequently touched public areas.
- Feeling sick unexpectedly at the show? **Medical personnel will be onsite** to assist anyone feeling unwell.

Current as of 3/9/21

YOU MUST WEAR A FACE MASK TO BE ALLOWED INTO



WHAT KIND OF FACE MASKS WILL BE ACCEPTED?

✓ ACCEPTABLE



TWO-LAYER CLOTH MASK



FDA-CLEARED SURGICAL MASK



FACE SHIELD WORN WITH OTHER ACCEPTABLE MASK

*Note: we will have additional face masks available onsite for any attendee that requires one

✗ NOT ACCEPTABLE



FACE SHIELD



FACE MASK WITH VENT



BANDANA



GAITER

ENVIRONMENTS FOR AGING EXPO & CONFERENCE ONSITE TERMS & CONDITIONS

Please take a moment to review this document as all individuals who register online or onsite, obtain a badge and attend this event are asked to acknowledge and accept the following Terms & Conditions.

1. Attendee grants Emerald the right to use Attendee's name, image and likeness, including but not limited to any photographs or video taken of you at the show, for marketing purposes.
2. ATTENTION: Exhibitors and Sponsors at EFA Expo & Conference may utilize badge scanning in order to follow up with you after the show. Please be aware that by permitting an exhibitor/sponsor to scan your badge, your contact information including address, email, phone & fax will be shared with the exhibitor/sponsor, and EFA Expo & Conference will no longer be in control of how your information is used. Questions or concerns? Email privacy@emerald.com.
3. Emerald reserves the right to accept, reject or prohibit registration for or attendance at its events at any time for any reason.
4. Attendee expressly assumes, and releases Emerald and any affiliates from, all risks, claims, damages, losses, costs and expenses, whether or not reasonably foreseeable, associated with, resulting from or arising in connection with Attendee's participation, presence or sampling of any products at the Event, including, without limitation, all risks of harm, damage, illness (including viruses or illness from any communicable disease or from any sampled products) or injury (including death) to or related to Attendee and his or her person or property.
5. Attendee expressly agrees to fully comply with appropriate COVID-19 health and safety measures and protocols for attendance at the event, including the requirement to wear face masks at all times and maintain appropriate social distance. If needed, Emerald will have limited face masks available for those attendees who do not bring their own masks to the event. Emerald reserves the right to remove any attendee from the event for failure to adhere to the required COVID-19 health and safety measures and other protocols for attendance at the event.
6. By agreeing to these Terms and Conditions, you confirm that you have reviewed and agree to the Emerald Privacy Policy. Visit this site: emerald.com/privacy-policy

HOW TO CONTACT US



REACH OUT TO US AT ANYTIME

If you have any questions about our health and safety measures or how you can best prepare, contact Associate Show Director [Kristin Zeit](#).



BEFORE THE SHOW

Please refer to [environmentsforaging.com](https://www.environmentsforaging.com) to review a full list of health and safety measures, or feel free to reach out to your account executive.



AT THE SHOW

To reference any health and safety measures at the show, you can refer to signage placed throughout the venue or contact our friendly staff by visiting the Info Desk, located outside of the exhibit hall.

AIRLINE AND HOTEL HEALTH & SAFETY INFORMATION

American

Travel information: [aa.com/i18n/travel-info/coronavirus-updates](https://www.aa.com/i18n/travel-info/coronavirus-updates)

Health and Safety: [aa.com/i18n/travel-info/travel-with-confidence](https://www.aa.com/i18n/travel-info/travel-with-confidence)

United

Travel information: [united.com/en/us/fly/covid-update.html](https://www.united.com/en/us/fly/covid-update.html)

Health and Safety: [united.com/ual/en/us/fly/travel/united-cleanplus.html](https://www.united.com/ual/en/us/fly/travel/united-cleanplus.html)

Delta

Travel information: [delta.com/us/en/travel-update-center/overview](https://www.delta.com/us/en/travel-update-center/overview)

Health and Safety: [delta.com/us/en/travel-update-center/ways-we-are-keeping-you-safe](https://www.delta.com/us/en/travel-update-center/ways-we-are-keeping-you-safe)

JetBlue

Travel information: [jetblue.com/travel-alerts](https://www.jetblue.com/travel-alerts)

Health and Safety: [jetblue.com/safety](https://www.jetblue.com/safety)

Southwest

Travel information: [southwest.com/Coronavirus](https://www.southwest.com/Coronavirus)

Health and Safety: [southwest.com/airline-cleanliness-social-distance/](https://www.southwest.com/airline-cleanliness-social-distance/)

Current as of 3/9/21

HOTEL PARTNER HEALTH & SAFETY INFORMATION

Hilton

CleanStay program & Travel information: hilton.com/en/corporate/cleanstay

Hyatt

Travel information: hyatt.com/en-US/info/coronavirus-statement

Global Care & Cleanliness Commitment: hyatt.com/info/global-care-and-cleanliness-commitment

Marriott

Travel information: marriott-re-2019ncovc.com/

Commitment to Clean: clean.marriott.com/

Omni

Travel information: omnihotels.com/travel-advisory

Omni Safe and Clean: omnihotels.com/omni-safe-and-clean

RIDE SHARE HEALTH & SAFETY MESSAGING

Uber

Travel information: uber.com/us/en/safety/

Lyft

Travel information: lyft.com/safety/coronavirus

OTHER RESOURCES

US TRAVEL ASSOCIATION

Industry guidance: ustravel.org/toolkit/industry-guidance-promoting-health-and-safety-all-travelers

CDC

General Guidelines: cdc.gov/coronavirus/2019-ncov/index.html

Travel Guidelines : cdc.gov/coronavirus/2019-ncov/travelers/index.html