

# INTERNET SERVICE CONTRACT CHARLOTTE CONVENTION CENTER



Exhibitor Company Name: Booth/Room#:			Show Name:					
			Environments for the Aging 2023					
Billing Company Name:						End Date:	ind Date:	
				l 16,	2023	Api	ril 18, 2023	
Billing Company Address:			INCENTIVE ORDER DEADLINE:					
			1	Marc	ch 30, 2023			
City, State, Zip:		Country:	On-site A	uthorize	ed Contact:	On-sit	e Cell Number:	
Contact Name:	Phone Number:	l	Contact E	mail:		Cell N	lumber:	ď
BASIC INTERNET, NOT FOR STI	REAMING			QTY	INCENTIVE*	BASE	ON-SITE	TOTAL
Includes: 1 Private IP Address, Routers PR		not work						
1.5 Mbps Burstable To 3 Mbps (E	DHCP), Intended for li	ght Internet usage			\$895	\$1,140	\$1,368	
Additional Device(s), Per Device Up	o to 4 [6 or more av	ailable online]			\$185	\$220	\$255	
DEDICATED INTERNET, FOR STE	REAMING, GAMI	NG & WEBCAS	ST .	QTY	INCENTIVE*	BASE	ON-SITE	TOTAL
Includes: 5 Private IP Addresses, Routers S	UPPORTED							3
Dedicated 3 Mbps					\$2,974	\$3 <i>,7</i> 15	\$4,457	
Dedicated 6 Mbps					\$5,015	\$6,269	\$7,523	
Dedicated 10 Mbps					\$6,673	\$8,339	\$10,006	
Dedicated 15 Mbps					\$9,945	\$12,436	\$14,923	
Dedicated 20 Mbps					\$13,175	\$16,473	\$19,768	
Upgrade to 29 Public Static IP Add	resses				\$846	\$1,015	\$1,219	5
Higher bandwidth services avail	able for uhd streamii	ng						
<b>INTERNET EQUIPMENT &amp; LAB</b>	OR			QTY	INCENTIVE*	BASE	ON-SITE	TOTAL
Switch Rental – up to 24 ports					\$1 <i>57</i>	\$191	\$230	
Patch Cable (up to 100') – Cat5e					\$43	\$53	\$63	
Labor / Floor Work – four lines pe	r hour				\$106	\$106	\$106	I LA
Distance Fee for each Internet line o	delivered outside the	facility			\$500	\$500	\$500	
WIRELESS INTERNET, Full produ	ucts catalog availab	ole online						
SPECIAL QUOTE, Attachment A	or Statement of Wor	k (if applicable)						
I hereby acknowledge the above listed on-site authorized contact is permitted to make on-site c to my order. I also acknowledge any change to my order could result in the credit card on file						FCTIMATED 100/ TAY /FFFC		
charged. Upon execution of this document the Customer hereby authorizes Smart			City Network	s to	ESTIMATED 10% TAX/FEES			
provide services as requested herein, is authorized to request such services and acknown complete understanding of the Terms and Conditions.				owledges full and GRAND TOTAL				
ACCEPTA	NCE OF TERMS	AND CONDI	TIONS AN	ND A	UTHORIZATION	ON OF OF	RDER	

	Printed Name:	Signature:	Date:
İ	(X)	(X)	//

#### PAYMENT IN FULL IS REQUIRED PRIOR TO THE EVENT

When your order is processed, you will receive an email with a link to Smart City Networks payment portal where you can **pay via credit card.** 

Make checks payable to Send completed form(s) with payment to:

SMART CITY NETWORKS 5795 W. Badura Avenue, Suite 110 Las Vegas, NV 89118







# TELEPHONE SERVICE CONTRACT CHARLOTTE CONVENTION CENTER



hibitor Company Name: Booth/Room#:			Show Name: Environments for the Aging 2023				
Billing Company Name:	Show Start D	Show Start Date: April 16, 2023			Show End Date: April 18, 2023		
Billing Company Address:			INCENTIVE ORDER DEADLINE:  March 30, 2023				
City, State, Zip:	City, State, Zip: Country:			On-site Authorized Contact:			
Contact Name:	Phone Number:	Contact Ema	Contact Email:			Cell Number:	
VOICE SERVICES, PBX Service – Domestic Long Distance Included QTY INCENTIVE						ON-SITE	Total
Single Line ☐ Instrument ☐ No	on Dial 9 🗖 International Lor	ng Distance		\$234	\$293	\$352	
Multi Line Phone with (1) main r			\$353	\$442	\$530		
Speaker Phone Line with Polyco	m Instrument			\$395	\$489	\$587	
Distance Fee for each Telephon		\$100	\$100	\$100			
SPECIAL QUOTE, Attachme	nt A or Statement of Work (if a	applicable)					
I hereby acknowledge the above listed on-site authorized contact is permitted to make on-site							
changes to my order. I also acknowledged on file being charged. Upon ex Smart City Networks to provide serv	mer hereby autho orized to request	hereby authorizes I to request such			MATED 10% TAX/FEES		
services and acknowledges full and complete understanding of the <u>Terms and Conditions.</u> GRAN						AND TOTAL	
ACCEPTANCE OF TERMS AND CONDITIONS AND AUTHORIZATION OF ORDER							
Printed Name:         Signature:         Date:           (X)					te: /		

### PAYMENT IN FULL IS REQUIRED PRIOR TO THE EVENT

When your order is processed, you will receive an email with a link to Smart City Networks payment portal where you can **pay via credit card.** 

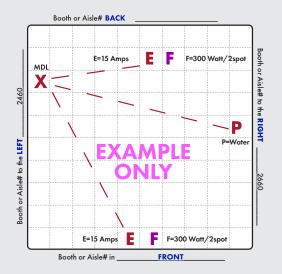
Make checks payable to Send completed form(s) with payment to:

SMART CITY NETWORKS 5795 W. Badura Avenue, Suite 110 Las Vegas, NV 89118





# "UTILITIES" FLOORPLAN WORKSHEET Company Name: Show: Environments for the Aging 2023 Booth/Room #: Center: Charlotte Convention Center Customer / Ref #: 2023-002-926



# SPECIFY YOUR DESIRED LOCATION OF SERVICES

## X = MAIN DISTRIBUTION LOCATION (MDL)

The originating line(s) for service, whether overhead, a floor pocket or a column, will be delivered to a "MDL" before booth distribution. Example: Storage area, back of booth, etc. Unless specified, the default for the "MDL" will be the back of the booth or where Smart City deems the most convenient. All distribution of services to their final destination within the booth will originate from the Main Distribution Location "MDL". A per line move fee will apply to relocate services within your booth after they have been engineered and/or installed.

## E = ELECTRICAL POWER

Example: "E-10 Amps"

### F = FLOOD LIGHTS

Example: "F-300 Watt/2 Spot"

### P = PLUMBING

Example: "P-Water",

"P-Compressed Air"

For Smart City to perform your floor work, you will need to indicate the location of each item you want installed. Make sure and order your floor work, flood lights and materials early and in advance of the show moving in.

**IMPORTANT!** Prior to installation of service, a complete Floorplan is required. Please utilize this grid should you not have your own Floorplan to send us. Submit a Floorplan for each service group (Electrical, Plumbing, etc) or combine all on one Floorplan. For a Floorplan to be considered complete it must include all the information listed below (Main drop "MDL", designated location of items within the booth, surrounding booths, scale-length and width). Smart City is the exclusive installer of Electrical, Plumbing, etc.

Rates include bringing services to the rear of standard booth or to the nearest floor port inside an island booth. Specific location requests and services greater than 100 Amps will incur additional charges. All work performed within booth to place services in other locations will be charged on a time and material basis. A connect and disconnect fee will be incurred for all connected services, whether connected direct or otherwise.

**Booth Orientation:** For Smart City to accurately install services a minimum of one surrounding Booth or Aisle # is required, two or more is best.

BOOTH SIZE _	ft x	ft	SCALE: 1 BOX IS = TO	_ft
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**BOOTH TYPE** Island Inline

	Booth or Aisle# BACK								
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Booth or Aisle# in FRONT\_\_\_\_\_

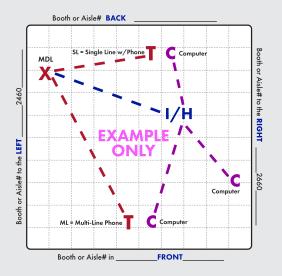


You may reach us with questions at:

Call (888) 446-6911 • Email: <u>customerservice@smartcitynetworks.com</u> Order online at: <u>orders.smartcitynetworks.com</u>

Or fax order to (702) 943-6001

# "COMMUNICATIONS" FLOORPLAN WORKSHEET Company Name: Show: Environments for the Aging 2023 Booth/Room #: Center: Charlotte Convention Center Customer / Ref #: 2023-002-926



## SPECIFY YOUR DESIRED LOCATION OF SERVICES

## X = MAIN DISTRIBUTION LOCATION (MDL)

The originating line(s) for service, whether overhead, a floor pocket or a column, will be delivered to a "MDL" before booth distribution. Example: Storage area, back of booth, etc. Unless specified, the default for the "MDL" will be the back of the booth or where Smart City deems the most convenient. All distribution of services to their final destination within the booth will originate from the Main Distribution Location "MDL". A per line move fee will apply to relocate services within your booth after they have been engineered and/or installed.

T = TELEPHONE/FAX

= INTERNET SERVICE

H = HUBS

PC = PATCH CABLES

**C** = COMPUTERS

Location of primary Internet Service "I", Hubs "H", Patch Cables "PC" and / or Computers "C". For Smart City to perform your floor work, you will need to indicate the location of each item you want cabled. Make sure to order your floor work, hubs, and patch cables early and in advance of the show moving in.

**Voice and Data communications cabling.** Smart City is the exclusive installer of Voice and Data communications cabling. Smart City provides cabling to booths, within booths (under carpet and flooring) and from booth-to-booth. Fiber Optic, twisted pair (Category 3, 5 and 6) and all other data and telecommunication cable fall under Smart City's area of expertise.

### IMPORTANT! Prior to installation of service, a complete Floorplan is required.

Please utilize this grid should you not have your own Floorplan to send us. You may use a different Floorplan for each service group (Telephone, Internet, etc.) or combine all services on one Floorplan. For a Floorplan to be considered complete it must include all the information listed below (Main Distribution Location "MDL", designated location of items within the booth, surrounding booths, scale-length and width).

**Booth Orientation:** For Smart City to accurately install services a minimum of one surrounding Booth or Aisle # is required, two or more is best.

BOOTH SIZE _	ft x	ft	SC	ALE: 1 BOX IS = TO _	ft
	воотн	TYPE [	☐ Island	☐ Inline	

Booth or Aisle# to the RIGHT

Booth or Aisle# to the RIGHT

Booth or Aisle# in FRONT\_\_\_\_\_



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**y**<sub>o</sub> Or fax order to (702) 943-6001

WIRELESS PERFORMANCE AGREEMENT						
Company Name:	Show: Environments for the Aging 2023Booth/Room #:					
Center: Charlotte Convention Center	Customer / Ref #: 2023-002-926					

### **OVERVIEW**

Smart City is the exclusive provider for wired and wireless services for the Facility and has in operation a comprehensive wireless 802.11 network. The actual maximum bandwidth available depends on how many users are accessing the network simultaneously at any given time dependent upon the type of service purchased. Router, Streaming Applications, VoIP, DHCP, NAT or Proxy Servers are not allowed with this connection. Smart City can engineer custom dedicated network(s) to achieve your company objectives. Please contact us at (888) 446-6911 to discuss your network design.

### **CUSTOM WIRELESS NETWORKS**

If you require wireless 5 GHz access for application demonstrations, Smart City is able to build a custom 5 GHz wireless network in your booth. Please call Smart City at (888) 446-6911 for a custom wireless quote.

### **INTERNAL NETWORKS**

Smart City is the exclusive provider of all voice, wired and wireless data services. Wireless Devices not authorized by Smart City are strictly prohibited. Smart City requires all Customers showcasing their wireless products to contact Smart City 21 days prior to the show move-in so that we may engineer a cohesive network operating without interference (all approvals will incur a Wireless Engineering Management Fee). Please provide Smart City with the make and model of your wireless router for network approval (wireless access points without adjustable power outputs cannot be authorized under any circumstances). Wireless devices need to be programmed on-site following Smart City guidelines.

### **CUSTOMER ACCEPTANCE**

Wireless service is inherently vulnerable to interference from other devices that transmit similar radio frequency signals or that operate within the same frequency spectrum. Smart City does NOT recommend wireless service for mission critical services such as presentations or product demonstrations that can accept a wired connection. Per our Terms and Conditions listed on Smart City's Customer Contract, misuse of any wireless service may result in service interruption to yourself or other Customers and can lead to disconnection of the Customer's equipment. No service refunds will be given.

#### ALL WIRELESS ACCESS POINTS NOT AUTHORIZED BY SMART CITY ARE PROHIBITED.

I hereby attest that I understand the limitations and vulnerabilities of the wireless service provided by Smart City. I also understand that if I use this service for any reason including, but not limited to, demonstrating, showcasing or presenting my product(s), Smart City will not be responsible for possible interference that I may experience. Upon receipt of the completed Smart City Contract, Smart City Services will be activated / available for your use.

Printed Name:	Signature:	Date:
	•	
Title:	Fmail:	Phone #: